

OVERVIEW

DexCare is an Access Optimization Platform that intelligently orchestrates health system capacity and digital demand across all lines of business. In a complex and vast sea of virtual “point solutions”, DexCare is the operating system that makes it all work. It includes:

Demand Generation:

Direct access for consumers across all ambulatory lines of business.

Intelligent Navigation:

Intelligent guidance that gets patients to the right care settings.

Capacity Optimization:

Tools that enable insight and efficiencies across business lines.

Care Continuity:

Leverages your providers, your brand and your EMR, systems and workflow.

DexCare was developed as the platform for Providence’s same-day care business where it has been driving high value patient acquisition for the organization since 2016. In the wake of COVID-19, nearly all care venues became digital, increasing the complexity of care access. At Providence, DexCare is helping the organization digitally acquire new patients, navigate them to the most appropriate care setting, as well as optimize internal clinical resources to provide care. During COVID-19, the platform scaled to meet a 30X increase in patient visit volume, allowing Providence to seamlessly shift resources between in-clinic to telehealth visits getting patients the care they needed at a critical time. Over the past few months, DexCare’s use cases have expanded into other care venues at Providence and the SaaS platform has been deployed at other health systems to assist them in their response and recovery.

DexCare is targeted to spin out into a separate commercial operation in 2021.

ADDITIONAL RESOURCES

www.dexcarehealth.com

Team

DIG PRODUCT DEVELOPMENT

Product specification and development

DIG COMMERCIALIZATION

Go-to-Market Support

PROVIDENCE EXPRESS CARE

Initially built to support Providence’s new same-day care business

PROVIDENCE VENTURES

Non-lead investor upon spin-out

Technology

DIG STRATEGY TEAM

Requirements gathering & research

DIG PRODUCT DEVELOPMENT

Custom, scalable platform developed by the Digital Innovation Group Product Team

DIG EXECUTIVE-IN-RESIDENCE PROGRAM



Derek Streat
DexCare CEO



Sean O'Connor
DexCare CCO

